

May 21, 2008

Notice # 16
Pilatus Center and Service Center Policy
Special Customer Policy

- Amendment:**
If checked, this notice constitutes a formal change/addition to the Pilatus Center and Service Center Policies as attached to this notice.
- Procedure Clarification only:**
If checked, this notice constitutes notice of a procedural policy change only.
- Special Customer Policy:**
If checked, this notice constitutes a formal record of special policy that may contradict Pilatus' established policies and procedures.

Date of Notice: May 20, 2008

Distribution: Pilatus Authorized Service Centers and all affected customers.

Subject: Campaign PIL2008-04A

"Warranty Upgrade of Honeywell KDR-510 FIS system to Satellite Based KDR 610"

Effective Date: Immediate

Purpose:

To offer an exclusive program for the PC-12 owners who wish to upgrade their KDR-510 FIS weather upload to Honeywell KDR-610 Satellite based system.

Description:

On June 1, 2007, Honeywell released Honeywell Sales Bulletin HSB 07-23 (o) "Satellite Weather Update Replace the KDR-510 Receiver and Upgrade to XM Today". It announced the availability of KDR-610 Satellite Weather (XM) Receiver and the impending shut down of Honeywell's Flight Information Services (FIS-B) network. It further outlined the provisions of a trade-in program for KDR-510 owners.

Pilatus Business Aircraft and Honeywell negotiated the extended operation of the FIS system until December 31, 2009. In addition, an exclusive program for PC-12 owners has been created for upgrading to the KDR-610. The program provides special pricing for a KDR 610 unit, all fabricated installation kits (Pilatus and Honeywell), and Engineering Documents (Supplemental Type Certificate).

For aircraft with "Factory Installations" of the KDR 510 in warranty as of June 01, 2007, parts and labor will be covered at no charge. A \$2,118 credit will be honored regardless of when the KDR 510 was purchased for aircraft with "Factory Installations" of the KDR 510 out of warranty as of June 01, 2007 and "Non-Factory Installations" of the KDR 510.

Corrective Action:

For PC-12 customers who wish to upgrade to the Satellite based KDR-610 system:

1. Place an order for the upgrade from a Pilatus Authorized Service Center.
2. Schedule the upgrade at a Pilatus Authorized Service Center at the next Annual Inspection.

Planning Information

Factory Installations (Under Warranty)	Factory Installations and Non-Factory Installations (Out of Warranty)
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A. Effectivity

<p>PC-12 Aircraft with Factory installed KDR-510 and in Base Aircraft Warranty as of June 1, 2007: MSN 605, 643, 645, 651, 654, 656, 658, 660, 661, 662, 665, 666, 668, 669, 670, 673, 676, 687, 688, 691, 698, 699, 708, 717, 721, 729, 734, 746, 763, 766, 769, 776, 787, 792, 794, 802, 806, 815</p>	<p>PC-12 Aircraft with Factory installed KDR-510 out of warranty as of June 1, 2007 and Non-Factory installed KDR-510.</p>
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B. Material Information – Price and Availability

No Charge	\$6,500 USD
No credit.	\$2,118 USD Credit (Upon return of KDR-510.)
Order P/N SA00659DE-KIT1 - KDR 610 - Fabricated Installation Kits - Engineering Documents (STC)	Order P/N SA00659DE-KIT2 - KDR 610 - Fabricated Installation Kits - Engineering Documents (STC)

C. Warranty

Man-Hours: Up to 20	Man Hours: None
Pilatus Authorized Service Centers shall file an "SB" Warranty Claim referencing " Campaign PIL2008-04 ".	No warranty.

D. Compliance (Optional)

<ol style="list-style-type: none"> 1) In order to take advantage of this program, place an order for the upgrade with a Pilatus Authorized Service Center prior to December 31, 2008. 2) Accomplish the upgrade at a Pilatus Authorized Service Center prior to June 01, 2009. 3) The following information must be provided with all orders: <ul style="list-style-type: none"> • Aircraft Registration Number • Aircraft MSN • Pilatus Sales Order Number • Customer name • Service Center's name and contact information for STC documentation • Confirmation of current subscriptions with Honeywell FIS-B Service • KDR-510 Serial Number

E. Ordering Information

Pilatus Authorized Service Centers order kit from:

PILATUS BUSINESS AIRCRAFT, LTD.
PARTS SALES DEPARTMENT
11755 AIRPORT WAY
BROOMFIELD, CO 80021

Tel: 303 465 9099

Fax: 303 438 0069

E-mail: PartsSales@pilbal.com

Issued by:



Angel Richardson
Warranty Administrator



Nicholas Newby
VP Customer Service